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Design

The LaserJet Pro M401dw's design is a new look for HP LaserJet printers as older models give way to new technology -- in this case, the latest addition is the 3.5-inch color touch-screen mounted to a plastic arm that lifts out of machine. A notched hinge at the base of the arm allows for incremental viewing angles all the way up to 90 degrees (perpendicular with the chassis), but the bumps that guide it into position allow for an annoying wiggle witpress. That jitter gets frustrating really quickly, especially when you're trying to enter an SSID or scrolling through the onscreen menus.

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